Frequently Asked Questions

Who are we?

Glenhaven, Inc, serving as the parent company, will be creating Glenhaven Skilled Nursing & Rehabilitation Facility (New Addition) and Grand Oaks Community Based Residential Facility (the existing Glenhaven) that will be renovated. Havenwood Assisted Living will still be an integral part of our new Campus structure.

Why are we building a new facility?

The existing facility is 55 years old this year. With a desire to move toward all private rooms the Board of Directors made it a priority to build a home that will last another 55 plus years and serve the community in the way Glenhaven has in the past. This will allow for a more dignified living environment.

What will we do with the old facility?

The existing Glenhaven building will be renovated and turned into an additional Assisted Living Facility. It will be licensed under Chapter 83 as a Community Based Residential Facility (CBRF). This will offer more medical services than Havenwood in a residential setting.

How much will it cost?

The cost of the new facility and the renovations will be approximately \$9.5 million dollars.

When will construction be complete?

We anticipate moving into our new facility in March of 2015. We are hopeful to move into the renovated portion of the facility in December 2015.

Why is a Capital Campaign necessary? A Capital Campaign is needed to complete the project, ensuring Glenhaven's long term success and to create the most up to date, comfortable facility for it's residents.

What is the fundraising goal? We are counting on contributions of \$700,000 to ensure that all aspects of the new nursing home addition, community spaces and renovation will be built for the residents and community to enjoy.

How can I help?

Glenhaven is asking for your whole hearted support of this project. By making any contribution to this project all donors are making this vision a reality for Glenwood City and the greater community.

Please consider a one time gift or a three-year pledge. Glenhaven, Inc. is a Non-Profit (501(c)3) organization. For donation purposes and the IRS regulations please contact a qualified, professional advisor to determine the full tax benefits of your gift.

How will I be recognized?

Glenhaven is grateful for the support we have received from the community in our efforts to raise funds for the new addition and renovations. Donors will be recognized for their contribution on a permanent display in the City Center of the new facility, unless the donor requests to remain anonymous. Donor names will be recognized under the appropriate gift level. Please see the additional information provided in this packet regarding naming opportunities.

Donors can attribute their name, a family member's name or honor another individual in many areas of the building:

Example: The Karen S. Jones Rehab/Wellness Center

| A | vailableDonation |
|-----------------------------------|------------------|
| Community Child Care | 1\$180,000.00 |
| Child Care Equipment | 1\$40,000.00 |
| Café | 1\$35,000.00 |
| Tavern | 1\$30,000.00 |
| Memory Care Household | 1\$25,000.00 |
| Household | 3\$25,000.00 |
| Rehab | 1\$25,000.00 |
| Board Room | 1\$25,000.00 |
| Theatre | 1\$25,000.00 |
| Playground | 1\$25,000.00 |
| Spa | 2\$15,000.00 |
| Main Courtyard | 1\$10,000.00 |
| Conference Room | 1\$10,000.00 |
| Large Playground | 1\$10,000.00 |
| Sitting Area 15 | 1\$9,000.00 |
| Memory Care Household Living Room | 1\$5,000.00 |
| Household Living Room | 3\$5,000.00 |
| Sitting Area 3 | 1\$4,800.00 |
| Sitting Area 2, 4, 8 & 16 | 4\$4,000.00 |
| Nursing Home Porch | 1\$3,500.00 |
| Sitting Area 11 | 1\$3,200.00 |
| Sitting Area 12 & 13 | 2\$1,600.00 |
| Memory Care Room | 11\$1,500.00 |
| Nursing Home Room | 33\$1,500.00 |
| Sitting Area 1, 5-7 & 9 | 5\$1,400.00 |
| Sitting Area 14 | 1\$1,000.00 |
| Sitting Area 10 | 1\$1,000.00 |
| Various Trees | 50\$500.00 |
| Brick in courtyard | 500\$100.00 |

Commíttee Members

Co-Chairs Tom & Nancy Stack Dave & Joan Bartz

Honorary Co-Chairs Orv & Louise Jeske

Committee Members Carlton & Paula DeWitt Amy Hellmann Dr. Lisa Kaiser John Logghe John McCutchin Lesley Nelson Diane Olson Larry Standaert David Willink

How May I Give

It is Glenhaven Long Term Care & Rehabilitation Center's motive to be all-inclusive and to accommodate our donors by providing options for giving. There are various ways to contribute financially to this campaign. You may pledge now in full or spread your gift over three years. Glenhaven Health & Rehabilitation Center is a non-profit 501(c)(3) organization and your gift is tax deductible. You are encouraged to contact a professional advisor to help determine the full tax benefits of your gift.

Cash:

A cash gift is the easiest form of support for the Glenhaven Health & Rehabilitation Center campaign. Cash gifts may include currency, checks, bank drafts, electronic fund transfers, money orders or credit card payment online using PayPal.

Securities:

The campaign will accept gifts of readily marketable securities and will incur the costs relative to their disposal. All securities will be sold upon receipt. A gift of appreciated securities may offer tax advantages to the donor. Gifts of non-marketable securities such as limited partnership interest, private company stocks or bonds, etc. may only be accepted upon review by the Capital Campaign Committee to determine its marketability and subsequent approval by the Board of Directors. The donor may be asked to obtain an independent appraisal to determine the value of the gift.

Real Estate:

A gift to the campaign of real estate (defined as land and/or buildings) that has appreciated in value may offer tax advantages to the donor. It is important that the property be transferred directly to Glenhaven Health & Rehabilitation Center prior to its sale. The Capital Campaign Committee will review each gift to determine its marketability and ensure there is no corresponding liability with acceptance of the property.

Gífts ín Kínd:

All such gifts to the campaign must include a description of the gift and an estimate of the fair market value.

Matching Gifts: If you work for a company that will match your gift,

If you work for a company that will match your gift, you can double the impact of your contribution for the benefits of the new Glenhaven Health & Rehabilitation Center facility. Please investigate the details of a matching gift with your Corporate Human Resources Department.



Dear Friends of Glenhaven,

We are happy to be part of this exciting project!

Glenhaven, Inc. has been a fixture in our community for over 50 years. It was started by the community with donations for the care of our seniors and those in need. It has also served as one of the largest employers in the area. Our current facility has served us well, but we are faced with the challenge of keeping up with changing demands of long term care, assisted living and the community we serve.

We have been presented with a rare opportunity to improve and expand our services in many directions by taking advantage of some special State and Federal Programs. The funding from these programs alone will not bring our project to completion. It all started back in 1960 with your help, we again need the support of our community to ensure the legacy of care continues for generations to come.

January 14, 2014 brought a setback to the project with a horrible fire that destroyed two-thirds of the new addition. The fire has brought extra costs as well as set the project back 10 months. Some of the extra costs include: interest expense, inflation and additional construction to give the residents the ability to have more dignity and choices in the new building.

The work has begun again on the new facilities; it is a busy time and a time of great excitement and optimism. Please consider pledging your support to this meaningful endeavor that brings new services to the seniors of our community.

Thank you for your consideration, we humbly appreciate your support for our capital campaign.

Tom & Nancy Stack Tom & Nancy Stack Campaign Co-Chairs

Dave & Joan Bart Dave & Joan Bartz Campaign Co-Chairs

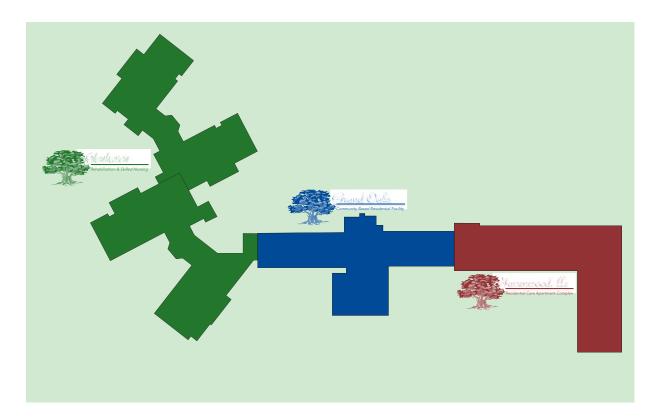
Orville & Louise Jeske Honorary Campaign Co-Chairs

Glenhaven, Inc. is creating a campus design that includes a large variety of services to our residents and tenants. It will consist of a new lower level City Center (Café, Out Patient Rehab Center and Community areas), a new 44-bed skilled nursing facility (SNF), a renovation of the old facility to become a 16-unit assisted living Community Based Residential Facility (CBRF) and will also include the current 16-unit assisted living facility called Havenwood which was opened in 2008. These facilities together make up a widerange of services that are vital to this community and give seniors the ability to live the rest of their lives in a place that is currently not available locally.

The new facility consists of all private rooms with private baths. It houses 4 separate neighborhoods for both long term care and short term rehabilitation. This new building offers many other amenities over our current facility such as ample therapy and activity space, a café and more outdoor areas for residents and their families to enjoy.

This 16-bed Assisted Living was designed to provide services to residents that need supervision, programming and assistance with daily care.

The Havenwood campus was opened in 2008 and houses 16 apartments. There are four apartments with two bedrooms with the rest only having one. These apartments are designed to provide care and support to tenants living independently. Available services include meals, medication management, housekeeping/laundry services and assistance with bathing.



Testimonials

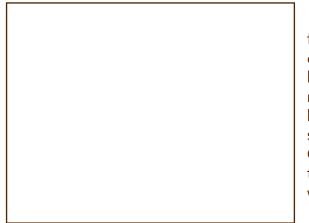
We would like to express our sincere gratitude for the wonderful care our dad received while a resident at Glenhaven. Everyone played an important part in helping to ease the transition of moving from his home. The quality of care he received was impeccable! Many of you went above and beyond your duties spending extra time with him and seeing that he had all he needed for his personal comfort the last few days he was with us.

You not only cared for him physically and emotionally, but you looked after us as a family. Your kind words, hugs and the stories you shared will always be remembered. For that we are so very thankful. We are blessed to have had such a great group of people to care for our dad.



When you think of him, remember his constant smile and him pointing his finger at you! Each and every one of you were responsible for that smile!

Thanks again from the bottom of our hearts. The family of Milnor Johnson Gary, Randy & Julie



While we were both residents at Glenhaven for rehabilitation following total knee replacement surgery we found the care to be excellent and very professional. We were fortunate to be able to have a private room because of only 2 in the existing building it makes it tough for everyone to have one. The new addition will have all private rooms. All of the staff were very caring and personable. We are happy that we had the wonderful experience at Glenhaven and would highly recommend it for anyone. It's close to home, the staff are dedicated and wonderful and we had a wonderful stay!

~Don & Junalee Hogenson